



Electronic Direct Debit Registration (eDDR)



BPOINT eDDR Process



BPOINT eDDR is a payment solution that enables parents/guardians to set up payment plans on invoices to pay them off through the school year (For example : SRS Fees)

- 1. School sends parent/guardian an email with the BPOINT eDDR Link**
- 2. Parent/Guardian clicks on the BPOINT eDDR Link and the registration page opens up with all relevant information pre-filled**
- 3. Customer registers their payment method (credit/debit card or bank account) and receives a confirmation email detailing the agreement**
- 4. Customer receives a reminder email the day before their payment is due to be charged**



BPOINT eDDR Process



Payment Plan for James Bond - ABC State High School

Sent: Thu 27/04/2017 2:04 PM

To:

Good Morning,

As discussed at the ABC State High School, please find the link to register your payment plan.

[https://www.bpoint.com.au/payments/DETE.register?
in_crn1=&in_crn2=&in_crn3=&in_schedule_frequency=
&in_schedule_amount=&in_schedule_startdate=00/01/1900&in_schedule_numberofpayments](https://www.bpoint.com.au/payments/DETE.register?in_crn1=&in_crn2=&in_crn3=&in_schedule_frequency=&in_schedule_amount=&in_schedule_startdate=00/01/1900&in_schedule_numberofpayments)

When you click on this link you will be taken to Commonwealth Bank of Australia's BPOINT Direct Debit Request page.

DET understands that Commonwealth Bank of Australia (CBA) is collecting the personal information contained in your Direct Debit Request for the purposes of processing your Direct Debit Request and administering the BPOINT direct debit scheme for you. DET understands that CBA will disclose this personal information to the Queensland Department of Education and Training and to your financial institution named in your Direct Debit Request:

- for the purposes of processing your Direct Debit Request and administering the BPOINT direct debit scheme for you; and
- for the purposes of reporting any unsuccessful / successful debit payment; and
- in connection with any claim made relating to an alleged incorrect or wrongful debit.

The CBA is obliged to comply with the *Privacy Act 1988 (Cwth)* and the Australian Privacy Principles for the purposes of processing your Direct Debit Request and administering the BPOINT direct debit scheme for you. If you are concerned about the CBA's handling of your personal information you should contact CBA in the first instance.

Thank you,


Kind Regards


School emails customer with the BPOINT eDDR Link

Customer clicks on the BPOINT eDDR Link



BPOINT eDDR Process



Supported by the
CommonwealthBank 

BPOINT
Receivables Solution

1. Registration 2. Terms and Conditions 3. Email Verification 4. Registration Confirmation

Direct Debit Request

Billers Code: 1002534 (Department Of Education And Training)

Customer Reference Number: *

Invoice Number: *

Student Name (Maximum 20 characters): *

Payment Method: Credit Card Bank Account

Card Number: *

Expiry Date: *

Cardholder Name:

Email Address: *

Confirm Email Address: *

All required information is pre-filled

Only payment details and email address needs to be entered



BPOINT eDDR Process



Department Of Education Training And Employment Direct Debit Registration Email Verification Required

no-reply@bpoint.com.au

• Extra line breaks in this message were removed.

Sent: Tue 2/05/2017 1:56 PM

To:

Thank you for registering for direct debit.

Please click on the link below to verify your email and complete the registration.

The link will expire in 7 days. If you have not verified your email within 7 days, please contact us to reissue a new email.

[https://bpoint-uat.premier.com.au/payments/DETE/register/verifycustomer?
in_sessionid=52973005-330d-4116-af14-9e6b061df9c3](https://bpoint-uat.premier.com.au/payments/DETE/register/verifycustomer?in_sessionid=52973005-330d-4116-af14-9e6b061df9c3)

To view a copy of your Direct Debit Request Service Agreement, please click on the link below

https://bpoint-uat.premier.com.au/payments/terms/0000000000000000 dd_terms.pdf

Regards,

Department Of Education Training And Employment

The customer receives a final email from BPOINT to verify the email address and to finalise the registration



BPOINT eDDR Process



Department Of Education Training And Employment Payment Scheduled 21/04/2017

no-reply@bpoint.com.au

Sent: Thu 20/04/2017 10:01 AM

To:

This is a friendly reminder that your Department Of Education Training And Employment payment is scheduled for 21/04/2017. Please contact us if you have any questions.

Payment Details

Customer Reference 1:
Customer Reference 2: 3828398
Customer Reference 3:
Merchant Reference:
Payment Amount: AUD 25.00
Account Type: Bank Account
Account Number: ...004
Expiry Date:

Scheduled Date: 21/04/2017

Regards,
Department Of Education Training And Employment

The customer
receives a reminder
email 24 hours before
the direct debit